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Web: www.lbhf.gov.uk

22 April 2013

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Our reference: 549496

Dear ###

Thank you for your request for information received on 9 April 2013.

Your request

1. With reference to this council document:
http://www.lbhf.gov.uk/Images/2012_13-Revenue-Estimates-and-Capital-Programme-new_tcm21-174236.pdf

The document suggests that a service level agreement is in existence between H&Fs Parking Services department and other council departments. Does a service level agreement exist between Parking Services and the council department responsible for monitoring public safety and/or emergency services CCTV cameras? If so, please provide a copy of the agreement.

2. Please tell me how many CCTV cameras were used (at any stage) by Parking Services to enforce moving traffic contraventions and/or bus lane contraventions in Hammersmith & Fulham in each of the following calendar years:

2012-2013
2011-2012
2010-2011
2009-2010
2008-2009
2007-2008
2006-2007
2005-2006

3. Please tell me how many locations in the borough (where PCNs are (or were) issued for breach of a restriction) were monitored by CCTV to detect moving traffic and/or bus lane contraventions in each of the following calendar years:

2012-2013
2011-2012
2010-2011
2009-2010
2008-2009
2007-2008
2006-2007
2005-2006

4. With reference to the Information Commissioners Office CCTV Code of Practice (I've included a link to the Code of Practice below), please confirm whether any impact assessment has been carried out by H&F in relation to any camera used to enforce PCNs in the borough.

*The Information Commissioners Office CCTV Code of Practice can be found here:
http://www.ico.org.uk/upload/documents/cctv_code_of_practice_html/9_responsibilities.html*

5. If an impact assessment has been carried out, please provide a copy of the assessment and all related correspondence and documentation..

Our response

This request is being handled under the Freedom of Information Act 2000.

I am writing to inform you that we have searched our records and some of the information you requested is not held by Hammersmith and Fulham. Please see the answers to your requests below:

1. With reference to this council document:

http://www.lbhf.gov.uk/Images/2012_13-Revenue-Estimates-and-Capital-Programme-new_tcm21-174236.pdf

The document suggests that a service level agreement is in existence between H&F's Parking Services department and other council departments. Does a service level agreement exist between Parking Services and the council department responsible for monitoring "public safety" and/or "emergency services" CCTV cameras? If so, please provide a copy of the agreement.

There is currently no SLA.

2. Please tell me how many CCTV cameras were used (at any stage) by Parking Services to enforce moving traffic contraventions and/or bus lane contraventions in Hammersmith & Fulham in each of the following calendar years:

2012-2013
2011-2012
2010-2011
2009-2010
2008-2009
2007-2008
2006-2007
2005-2006

We currently use 53 cameras. We do not have the specific information requested for each period.

3. Please tell me how many locations in the borough (where PCNs are (or were) issued for breach of a restriction) were monitored by CCTV to detect moving traffic and/or bus lane contraventions in each of the following calendar years:

2012-2013 - **59 locations were enforced by CCTV for moving traffic and bus lane contraventions during this period**
2011-2012
2010-2011
2009-2010
2008-2009
2007-2008
2006-2007
2005-2006

We do not have the information requested for the other years.

4. With reference to the Information Commissioners' Office CCTV Code of Practice (I've included a link to the Code of Practice below), please confirm whether any impact assessment has been carried out by H&F in relation to any camera used to enforce PCNs in the borough.

The Information Commissioners' Office CCTV Code of Practice can be found here:

http://www.ico.org.uk/upload/documents/cctv_code_of_practice_html/9_responsibilities.html

We do not have this information

5. If an impact assessment has been carried out, please provide a copy of the assessment and all related correspondence and documentation.

We do not have this information

If you are dissatisfied with the handling of this response, please contact the h&f InTouch team, who will decide whether to refer the matter to the Council's Information Manager for an internal review.

You can write to the h&f InTouch team at Room 229, Hammersmith Town Hall, King Street, London W6 9JU, or email: handfintouch@lbhf.gov.uk. If you are registered for self-service, via the Council's My Account portal, you can also do this online: [Click here to complete the form](#)

You can also obtain further information from the Information Commissioner's Office at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 08456 306060

Website: www.ico.gov.uk

Enquiries: www.ico.gov.uk/Global/online_enquiries.aspx

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