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Parking Services
Environment Services Department
London Borough of Hammersmith & Fulham
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www.lbhf.gov.uk
Director : Nigel Pallace

From:
Sent: 19 April 2011 09:00
To: Anthony Lyn
Cc: zekiel Osagie
Subject: RE: I PCN

Hi Lyn.

I confirm that I telephoned [redacted] as per your request as 15:50 yesterday afternoon (18.04.11). I attempted to explain to [redacted] that if [redacted] wished to challenge the validity of the Penalty Charge Notice (PCN) [redacted] had to submit a written representation. [redacted] insisted that [redacted] would not submit a written challenge as [redacted] was innocent. I confirmed that the Council would not consider cancellation of a PCN, that was in our opinion properly issued, on the basis of an uncorroborated claim that the contravention did not occur. I emphasised that the matter could not be resolved over the telephone. [redacted] was adamant that [redacted] would not follow the process to challenge a PCN. I attempted to explain to [redacted] how [redacted] could arrange an appointment to view the recording of the contravention but [redacted] appeared uninterested. [redacted] then terminated the call.

If [redacted] fails to submit a written representation within 28 days of the date of service of the PCN the sum payable will increase by 50% from £120 to £180. We will also issue a Charge Certificate to [redacted]. If [redacted] then fails to make payment we will register the sum due as a debt at the County Court and the case will incur a £7 registration fee. [redacted] will be sent an "Order For Recovery of Unpaid Penalty Charge." If [redacted] fails to settle at that stage a warrant of execution will be requested and passed to the Bailiffs for enforcement.

The Parking Services Department will continue to enforce the PCN as per the applicable legislation. We will respond to any and all correspondence as required. [redacted] may telephone the department on 020-7371- [redacted] to discuss the case. However I emphasise that we will not cancel this PCN on a verbal basis. We will not call [redacted] to discuss this case further. We will respond to telephone contact from [redacted] as per the above.

Regards,

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Director : Nigel Pallace

From: Anthony Lyn
Sent: 18 April 2011 15:52
To:
Cc: Ezekiel Osagie
Subject: RE: I PCN